

Europass Curriculum Vitae



Personal information

First name(s) / Surname(s)	Paola Coletti
	L'Aquila, 22/08/1980
Nationality	Italian
	pacoletti@gmail.com

Work experience

Dates	January 2014- present
Name and address of employer	Università degli Studi di Milano
Type of business or sector	University
Occupation or position held	Responsible of the department's research office and project manager of International/European/National programs

Dates	<i>November – December 2013</i>
Name and address of employer	<i>Osservatorio per la Semplificazione Amministrativa</i>
Type of business or sector	<i>Chamber of Commerce - Milan</i>
Occupation or position held	<i>Senior professional staff</i>

Dates	November 2012- present
Name and address of employer	Ministry for Economics and Finance
Type of business or sector	Public sector
Occupation or position held	Consultant
Main activities and responsibilities	Management of the Master on Economics and Law of Regulation <i>Activities:</i> - training on Better regulation tools, Public Sector process Rebuilding, Multilevel governance, rationalization of authorizations

	<p>for enterprises and citizens</p> <ul style="list-style-type: none"> - management of the activities
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Dates	November 2010- present
Name and address of employer	Eúpolis Lombardia (Regional Institute for research)
Type of business or sector	Research institute
Occupation or position held	Senior consultant
Main activities and responsibilities	<p><i>Responsibilities:</i></p> <p>Responsible for the simplification and ICT policies</p> <p><i>Activities:</i></p> <p><u>Better regulation</u></p> <ul style="list-style-type: none"> • Generation of a new methodology to simplify processes and measure burdens reduction focusing on end users (the "Full Cost Analysis") • Generation of an innovative check list to evaluate the impact of regulation for enterprises ex ante • Design of the simplification policy for Lombardy (Agenda 'Simple Lombardy') <p><u>ICT strategies</u></p> <ul style="list-style-type: none"> • Adviser on Digitalization policy (Digital Agenda, developing Regional Card of Services) • Public policy analysis (policy design, decision making process, policy implementation, policy evaluation) <p><u>Local authorities</u></p> <ul style="list-style-type: none"> • Measuring the services quality for the municipalities • Collaboration to the research projects regarding the "Reform of the local authorities" • Research on associated management of the services provided by municipalities • Project leader research on integrated tariff on transport sector <p>Policy adviser for Lombardy Region Government</p> <p><i>Activities:</i></p> <ul style="list-style-type: none"> • Technical expert in charged by Lombardy at the Italian Department for Public Administration - measurement of administrative burdens at sub-national level • Technical expert in charged by Lombardy at European Institution level for smart regulation projects- sub national • Expert in charge to assist the World Bank - Doing Business

	project and OECD mission
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Dates	April 2007 - November 2010
Name and address of employer	Polytechnic of Milan – Center for public administration and policies
Type of business or sector	University
Occupation or position held	Postdoctoral research fellowship at Polytechnic of Milan in Public Policy Analysis – (Bruno Dente – Polytechnic of Milan)
Main activities and responsibilities	<ul style="list-style-type: none"> • Better Regulation tools (Regulatory Impact Assessment, Standard Cost Model, e-Government), • Administrative innovation and Public administration quality; performance evaluation of public sector Public Administration (Common Assessment Framework) • Public policy analysis (decision making process, policy evaluation)

Dates	November 2006 - April 2007
Name and address of employer	Copenhagen Business School
Type of business or sector	University
Occupation or position held	Research fellow
Main activities and responsibilities	Project on Public Sector Process Rebuilding model (Kim Andersen – Copenhagen Business School)

Dates	September- October 2006
Name and address of employer	Department for Public Administration
Type of business or sector	Public sector
Occupation or position held	Consultant
Main activities and responsibilities	Contributor to the Italian pilot project on measurement of Administrative Burdens (MOA 1) at the Italian Department of Public Administration)

Dates	June – September 2006
Name and address of employer	European Commission - DG Enterprises
Type of business or sector	Public sector
Occupation or position held	Consultant
Main activities and responsibilities	Pilot project on Administrative Burdens – Dutch case study report (Andrea Renda – Center for European Policy Studies - Brussels)

Dates	March- April 2006
Name and address of employer	OSCE
Type of business or sector	International Organisation

Occupation or position held	Consultant
Main activities and responsibilities	OSCE mission: Italian election assessment mission as media analyst and election assistant for observing Election Day (Rasto Kuzel – OSCE - Vienna)

Dates	February 2005 – December 2005
Name and address of employer	Italian Ministry of Foreign Affairs - General Directorate for Economic and Multilateral Cooperation;
Type of business or sector	Public sector
Occupation or position held	Consultant
Main activities and responsibilities	<p>External consultant and official delegate at FAO sessions (Paolo Ducci– Ministry of Foreign Affairs – Rome)</p> <ul style="list-style-type: none"> ▪ Following up of international projects (World Water Assessment Programme (WWAP - UNESCO); Eurofish; Global Crop Diversity Trust; Project management for the Fisheries Committee (CGPM)

Education and training

Dates	November 2007 – December 2010
Name and type of organisation providing education and training	PhD in “Regional Institutions, Administration and Policies” – Consortium between University of Pavia, University of Milan, Polytechnic of Milan and Catholic University.
Principal subjects/occupational skills covered	Thesis: The implementation of the Standard Cost Model at Italian regional level

Dates	August 2010
Name and type of organisation providing education and training	University of Berkeley – Goldman School of Public Policy
Principal subjects/occupational skills covered	Visiting researcher Executive seminar on New public management

Dates	July - August 2007
Name and type of organisation providing education and training	Pittsburgh University – Department of Political Science - Prof. Guy Peters
Principal subjects/occupational skills covered	visiting researcher

Dates	September 2005 - July 2006
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Name and type of organisation providing education and training	European Advanced Course for International and European career at the International Association of European Studies at the European Parliament - Representation in Italy.
Principal subjects/occupational skills covered	Thesis: The European Governance and the Better regulation: the economic, political and administrative challenges

Dates	August 2005
Name and type of organisation providing education and training	University of Aarhus
Principal subjects/occupational skills covered	Scholarship offered by Danish Government for “Denmark Today”, course of Danish language and culture (Aarhus University).

Dates	July 2005
Name and type of organisation providing education and training	University College of Cork
Principal subjects/occupational skills covered	Scholarship offered by Irish Government for the International Summer School “Portraits of Ireland in History, Literature and Art” at University College of Cork.

Dates	1999-2004
Name and type of organisation providing education and training	LUISS-Guido Carli (Rome)
Title of qualification awarded	Master’s Degree in Political Science
Level in national or international classification	Final mark: 110/110 <i>cum laude (with special honour)</i> .

	English
Reading	Fluent
Writing	Fluent
Listening	Fluent

	French
Reading	Fluent
Writing	good
Listening	good

	Danish
Reading	good
Writing	sufficient
Listening	good

	Arabic
Reading	good elements of passive knowledge

Social skills and competences	Ability in working in group Excellent relational skills
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Organisational skills and competences.	Excellent ability in coordinating and organizing working groups
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Technical skills and competences	Excellent knowledge of Windows '95/'98/2000/2007 (Word, Excell, Power Point, Front Page ...). Excellent skill in internet navigation and the use of the Outlook System.
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Other skills and competences	Actress in the amateur theatre company "Antica Bottega" (Milan) Member of jury for the Regional Theatre review - FITA Deputy-Secretary of the Theatre Federation - Milan section Actress in the amateur theatre company "Potevamo andare al cinema" (Rome).
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Driving licence Patente B

Annexes	<ol style="list-style-type: none"> 1) Publications 2) Projects participation 3) Conferences, lectures, tutorship 4) Academic activities and tutorship 5) Grant and acknowledgement
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1) Publications

P. Coletti e G. Urso (2017), *Methodological Challenges for Policy learning*, "Knowledge, policymaking and learning for European Cities and Regions: from research to practice" (a cura di in Dotti Nicola), Edward Elgar Publishing – forthcoming.

P. Coletti (2016), *Red Tape and the Standard Cost Model*, in "Handbook of Regulatory Impact Assessment", Cheltenham: Edward Elgar (a cura di Claire Dunlop and Claudio Radaelli).

P. Coletti (2015), *Public Policy Design: How to Learn From Failures*, World Political Science

P. Coletti (2014), "Il policy design nelle politiche pubbliche. Come imparare dai fallimenti", Rivista Italiana di Politiche Pubbliche (RIPP) n. 2,

P. Coletti, *L'innovazione digitale per il miglioramento della pubblica amministrazione: quali sfide per le regioni*

italiane?, Amministrare, 2013

P. Coletti, *Evidence for Public Policy Design: how to learn from best practices*, Palgrave edition, 2013

P. Coletti, *Laboratorio di misurazione oneri amministrativi - Il rapporto per Regione Lombardia*, Éupolis Lombardia, Milano, 2012

P. Coletti. *Il processo di semplificazione in regione Lombardia: il caso dello Sportello Unico delle Attività Produttive*, nel dossier “Gli enti locali nella transizione verso il federalismo”, Consiglio Regionale di Regione Lombardia, 2012, pg. 245- 257

A. Ceriani, P. Coletti, *Integrazione tariffaria nel sistema di trasporto pubblico in Regione Lombardia*, Éupolis Lombardia, 2012.

A. Dalbianco, P. Coletti, *Competitività e semplificazione. Le politiche e le norme regionali adottate e la loro ricaduta sui cittadini. Stato di attuazione, problemi e prospettive*. Dossier per il Consiglio Regionale, 2010

P.Coletti, C. Radaelli, *Economic Rationales, learning and regulatory instruments*, *Public Administration Journal*, 2012

P. Coletti, *Approccio ed esperienza di Regione Lombardia nella misurazione e nella riduzione degli oneri amministrativi*, Éupolis Lombardia, Milano, 2011

B. Dente, P. Coletti, *L'impatto della Politica della Privacy nel settore bancario*, in *La politica della privacy: tra tutela dei diritti e garanzia dei sistemi*, Passigli Editori, Firenze, 2009, p. 295- 337

B. Dente, P. Coletti, *Measuring Governance in Urban Innovation*, *Local Government Studies*, febbraio 2011

Boheim, Renda, Coletti et al., *Pilot Project on Administrative Burdens*, European Commission- DG Enterprise, Vienna/Brussels, 2007

2) Projects participation

2013	Senior researcher - World Bank “Privilege Resistant Economic Policy”
2013	Senior researcher - Progetto KING- <i>Knowledge for Integration</i> (European Commission)
2010	Participation in the project InnovaGiustizia - for the re-engendering of the processes and resources efficiency in Lombardy Region (partnership with: Politecnico di Milano, Fondazione IRSO, Emme&Erre, Ernst&Young) Particularly: support in the self-evaluation process of the Court and Appeal Court in Milan through the Common Assessment Framework (CAF); mapping services
2006-2007	European Network for Better Regulation funded by European Commission (VI Framework)
2006-2007	Project funded by Miur Italian Ministry on privacy policy

3) Conferences and lectures

January 2016	Lecture on Multilevel Governance at local level – Università Statale di Milano
11 March 2014	Lecture on Better Regulation at local level – Università Statale di Milano

20 March 2013	Lecture at Università di Padova - “La semplificazione amministrativa: politiche e strumenti. Il caso della Regione Lombardia”
19 March 2013	Seminario per l’Università di Padova - “La semplificazione amministrativa a livello europeo”
5 March 2013	Chairman "La riorganizzazione degli uffici giudiziari a servizio della semplificazione per imprese e cittadini"(Scuola Superiore di Economia e Finanze "Ezio Vanoni"- Milano)
6 February 2013	Chairman "La regolazione indipendente. Le authorities nei processi di europeizzazione dei mercati e delle politiche" (Scuola Superiore di Economia e Finanze "Ezio Vanoni"- Milano)
27-29 June 2012	Chairman in the Roundtable “Regulatory thinking and regulatory choice” at the ECPR Regulation and Governance Conference, University of Exeter (United Kingdom)
27 October 2012	Lecture on Regulatory policy in a multilevel context policy design e semplificazione presso il centro di ricerca EURAC (Bolzano)
7th February 2012	Lecture on policy design at Cattolica University (Milan)
7 th November 2011	Smart regulation’ conference organized by Flanders Region and RegLeg (Brussels)
15 th September 2011	Panel session on regulatory State workshop (Oslo)
8 th September 2011	Panel session on administration and public policy (Palermo)
18 th May 2011	Lecture on ‘Better regulation: policies and tools. The experience of Lombardy Region’ (University of Padua)
July 2009	Organization of the “1st ICPA –Forum Comparative Research Symposium” Certification of thanks by the Journal of Comparative Policy Analysis Forum – IMT Institutions, Markets and Technology Institute for Advanced Studies, Lucca
Aprile 2009	International Conference of International Research Society for Public Management (Copenhagen)
2006-2008	European Network for Better Regulation - Steering group and workshop in Rotterdam, Lisbona, Exeter, Tallin, Bratislava, Brussels (2006, 2007, 2008)

4) Academic activities and tutorship

2015-2016	Lecture and tutorship within the <i>Executive Master in Management Pubblico per il Federalismo</i> – I edition MIP Politecnico di Milano Graduate School of Business
2016	Lecturer at Scuola Nazionale della Pubblica Amministrazione (SNA)
2013- until now	Cultore della materia – Scienze Politiche _ Università Statale di Milano
Academic year 2009/2010	Alta Scuola Politecnica- Policy Analysis course (Bardonecchia)
Academic year 2008/2009	Alta Scuola Politecnica- Tutor at specialization course in Policy analysis Policy (Bardonecchia)
Academic year 2007/2008	Alta Scuola Politecnica- Tutor at specialization course in Policy analysis Policy (Lignano Sabbiadoro e Bardonecchia)
Academic year 2009/2010	Politecnico di Milano - Seminars and assistance to the following chairs Public Policy Analysis, Public Administration, Policy Evaluation <i>Teaching assistant</i>
Academic year 2008/2009	Politecnico di Milano – Seminars and assistance to the following chairs Public Policy Analysis, Public Administration, Policy Evaluation

	<i>Teaching assistant</i>
Academic year 2007/2008,	Politecnico di Milano – Seminars and assistance to the following chairs Public Policy Analysis, Public Administration, Policy Evaluation <i>Teaching assistant</i>
2006-2008	Juniore reseracher - Steering group and workshop in Rotterdam, Lisbona, Exeter, Tallinn, Bratislava, Brussels -European Network for Better Regulation
Gennaio – febbraio 2005	Tutor at the “ <i>Master’s degree in Advanced International Legal Studies</i> ” (Università di Verona e Catania)

5) Grants and acknowledgement

Year	Grant
2015	Nomination by the <i>Rivista Italiana di Politiche Pubbliche’s</i> Committee and submission to the "World Political Science" Review as the best paper published in 2014
2014	Junior Grant 2013 by the <i>Rivista Italiana di Politiche Pubbliche</i>
2009	Acknowledge by the Journal of Comparative Policy Analysis for the organization of the Research Symposium “The transformation of privacy policy”, IMT Institutions, Markets and Technology Institute for Advanced Studies
2010	Research scholarship by Fondazione Romagnosi – Berkeley visiting (2010)
2006	Research scholarship by Danish government (Copenhagen, november 2006- april 2007)
2005	Research scholarship by Irish government for the International summer school (Cork, July 2005)
2005	Research scholarship by Danish government for the l'International summer school (Aarhus, August 2005)